



TOKIO MARINE  
NICHIDO

Tokio Marine & Nichido Fire Insurance Co., Ltd.

Incorporated in Japan

ABN 80 000 438 291

Managing Agent in Australia:

Tokio Marine Management (Australasia) Pty. Ltd.

ABN 69 001 488 455

Level 3, 1 Chifley Square, Sydney NSW 2000

GPO Box 4616 Sydney NSW 2001

Tel: (02) 9255 7500 Fax: (02) 9232 6374

<http://www.tokiomarine.com.au>

Email: [motorclaims@tokiomarine.com.au](mailto:motorclaims@tokiomarine.com.au)

## Financial Hardship Application-Third Party

Our Claim Reference

Surname

Given Name (s)

Applicant

Postal Address

Preferred Contact Number

Email

*we will use this email address for all written communication unless  
you advise you want to receive contact by post*

Your Registration Number

Dependants

Name/s

Age

Name/s	Age

Do you want to nominate a representative to handle your application on your behalf?

Yes

No

If 'Yes', name of person

Preferred contact number

Email

### Circumstances of hardship

Please explain the reason for your application


**Nature of assistance**

What assistance would you like Tokio Marine to consider?

- **Delaying the date on which the payment must be made;**
- **Paying by instalments.**
- **Paying a reduced lump sum settlement.**
- **Delaying one or more instalment payments for an agreed period;**
- **Other.**

Please provide details of what you are seeking


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Employed	Yes	No			
Type	Self Employed	Full Time	Part Time	Casual	Contractor

**Employer 1**

Name			Occupation		
Name of Contact Person			Telephone		
Salary per month/fortnight			(Please attach a copy of the most recent payslip)		

**Employer 2**

Name			Occupation		
Name of Contact Person			Telephone		
Salary per month/fortnight			(Please attach a copy of the most recent payslip)		

**Employer 3**

Name			Occupation		
Name of Contact Person			Telephone		
Salary per month/fortnight			(Please attach a copy of the most recent payslip)		

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**Income you receive per month apart from salary**

**Income**

Centrelink (please attach a copy of the most recent Centrelink statement)	
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Other (such as rent, investment)

***Details of other sources of income***


**Expenses you pay per month**

Rent and/or mortgage payments  
Other loan payments  
Credit Card Payments  
Utilities

	Child Support	
	Motor vehicle expenses <i>(petrol, insurance, lease payments)</i>	
	Living costs <i>(telephone, food, clothing, transport, etc)</i>	

Other costs (such as school fees, hospital/medical costs, insurance, etc) *Details of other costs*


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More information about the Financial Hardship provisions in the Code of Practice can be found at

<http://codeofpractice.com.au/for-consumers/financial-hardship>

Free, confidential, independent financial advice is also available to you via Financial Counselling Australia

<http://financialcounsellingaustr> or through the national financial counselling hotline 1800 007 007.

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I/We declare that the information provided is true and correct

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Signature

Date:

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We may have to use, collect and disclose your personal information in relation to the administration, investigation and assessment of this claim.

Our Privacy Statement explains how we handle your personal information in accordance with the National Privacy Principles under the Privacy Act 1988 (Cth).

If you contact us, we will make a copy of our Privacy Statement available.

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Once you've completed your application, you can send it to us by email or by post.

1. Scan your supporting documents and save them to your computer.
2. Email to [motorclaims@tokiomarine.com.au](mailto:motorclaims@tokiomarine.com.au)
3. Attach the supporting documentation to your email.
4. Send via email or our postal address is below.

If you are unable to send your application to us via email, please print your application and send along with your supporting documentation to:

*Tokio Marine & Nichido Fire Insurance  
Motor Claims Department  
GPO Box 4616  
Sydney NSW 2001*