Motor Claims - Australia 1800 229 272





Tokio Marine After Hours Accident Towing Procedure

Please note that the towing suppliers listed are the Tokio Marine preferred suppliers, if you have a preferred towing supplier, we are happy for you to utilise their services.

NSW- Metro	
Canterbury Bankstown Towing	02 9740 6999
All Districts Tilt N Tow (A/H)	0406 598 761 Darren
NSW – Regional	
Please contact our office to arrange	
ACT	
Barrett Brothers Smash Repairs	02 6239 1477
Specialised Towing (Queanbeyan)	0410 811 351 Evan
Victoria – Towing Only Accident	
If the accident occurs in Metro Melbourne, Morningto	n Peninsula or Geelong, a tow truck will be allocated by
an accident allocation centre, and the tow truck driver	issued with an allocation number. In other areas,
depending on the severity of the accident, the police n	nay allocate a tow truck.
Melbourne Area	13 11 76
Geelong Area	03 5277 2111
Regional Victoria	Sheen Group Towing 03-9069 2698
Qld Metro & Regional Towing	
131 Tow.com	131 869 – Metro
Sowerby's Towing – Toowoomba/Kingaroy/Dalby	07 4632 5024 (24/7)
	service@sowerbystowing.com.au
Clayton's Towing Service – Regional QLD	07 5441 3888 info@claytonstowing.com.au
Harvey's Towing Brisbane	07 3297 0911 (24/7)
	operations@harveystowing.com.au
Reardon's Towing (Yatala, Cairns, Townsville)	07 3382 7009 Rod
WA Metro & Regional	
Swan Towing	08 9484 5000 (24/7)

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motorclaims@tokiomarine.com.au

SA Metro – Towing Only – Accident Damage	(08) 8231 5555

Tow trucks are dispatched to road crashes in the greater metropolitan area of Adelaide through the accident towing roster scheme.

Members of the public should call a tow truck to attend a road crash in Adelaide on telephone (08) 8231 5555. This telephone number is printed on the rear of the vehicle registration label.

The telephone operator will request the next available tow truck on the roster to attend the scene. The operator does not choose which tow truck service will be sent.

The scheme was introduced in 1984 to provide safe, orderly and efficient removal of vehicles from crashes in the Adelaide metropolitan area.

It prevents more than one operator attending to a crash and ensures the driver can choose where their vehicle is to be towed.

SA Regional Areas	
Dial a Tow	08 8266 2222 (24/7)
Tasmania	
Statewide Towing Tasmania	03 6228 3333 (<u>swftas@bigpond.net.au</u>)
Launceston Towing (Invermay)	03 6331 3322 (24/7)